GOVERNMENT OF INDIA
LABOUR AND EMPLOYMENT
LOK SABHA

UNSTARRED QUESTION NO:2718
ANSWERED ON:28.07.2014
PF SETTLEMENTS
Thota Shri Narasimham

Will the Minister of LABOUR AND EMPLOYMENT be pleased to state:

(a)whether a large number of Provident Fund (PF) cases have been awaiting settlement;

(b)if so, the details thereof along with the main obstacle being faced in the settlements;

(c)whether the situation has not improved inspite of taking several measures; and

(d)if so, the corrective measures taken by the Government for the speedy disposal of such pending claims along with the outcome thereof?

Answer

MINISTER OF STATE FOR STEEL, MINES, LABOUR AND EMPLOYMENT (SHRI VISHNU DEO SAI)

(a): No, Madam. The claims for settlement received by EPFO are to be settled within 30 days. In the financial year 2014-15 (till 21-07-2014), 49.74 lacs claims were received out of which only 13,000 claims are pending for settlement beyond 30 days, which is merely 0.26% of the total claims received.

(b) & (c): Do not arise in view of reply to part (a) above.

(d): The following measures have been undertaken by EPFO for expeditious settlement of claims:-

The process of settlement has been simplified and certain manual processes have been done away with.

The authorities for approval of settlement have been reduced from 3 to 2 levels.

Provision for ECR (Electronic Challan-cum-Return) has been made for the employers to file their return electronically.

National Electronic Fund Transfer (NEFT) has been introduced for payments. Over 99% of all payments, including monthly pension payments, are effected electronically.

Process for transfer claims has been re-engineered.

A multilevel supervision is being done at different hierarchies.

As a result, the pendency ratio has gradually reduced over the years as shown below:-

Year	Pendency ratio (%)
2010-11	6.43
2011-12	4.50
2012-13	1.90
2013-14	1.45